### THE COMMONWEALTH OF MASSACHUSETTS

### OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION

## DEPARTMENT OF TELECOMMUNICATIONS & ENERGY

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December 11, 2003

SENT BY E-Mail, and First Class U.S. Mail

Emmet E Lyne Rich May, PC 176 Federal Street Boston, MA 02110-2233

Re: The Berkshire Gas Company, D.T.E. 03-106

Dear Mr. Avery:

Enclosed please find information requests by the Department of Telecommunications and Energy to The Berkshire Gas Company in regards to the above-captioned matter. Please submit copies of the Company's responses to the Department by 5:00 p.m., December 18, 2003.

Should you have any questions please contact me at (617) 305-3762. Thank you for your prompt attention to this matter.

Sincerely,

Jody Stiefel Hearing Officer

Enc.

cc: Service List

Mary Cottrell, Secretary

FAX: (617) 345-9101 TTY: (800) 323-3298 www.mass.gov/dpu

# FIRST SET OF INFORMATION REQUESTS OF THE DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY TO THE BERKSHIRE GAS COMPANY

Pursuant to 220 C.M.R. 1.06(6)(c), the Department of Telecommunications and Energy ("Department") hereby submits to The Berkshire Gas Company ("Berkshire" or "Company") the following information request(s).

### **INSTRUCTIONS**

The following instructions apply to this set of Information Requests and all subsequent Information Requests issued by the Department to the Company in this proceeding.

- 1. Each request should be answered in writing on a separate, three-hole punch page with a recitation of the request, a reference to the request number, the docket number of the case and the name of the person responsible for the answer.
- 2. Do not wait for all answers to be completed before supplying answers. Provide the answers as they are completed.
- 3. These requests shall be deemed continuing so as to require further supplemental responses if Berkshire or its witness receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
- 4. The term "provide complete and detailed documentation" means:
  - Provide all data, assumptions and calculations relied upon. Provide the source of and basis for all data and assumptions employed. Include all studies, reports and planning documents from which data, estimates or assumptions were drawn and support for how the data or assumptions were used in developing the projections or estimates. Provide and explain all supporting work-papers.
- 5. The term "document" is used in its broadest sense and includes, without limitation, writings, drawings, graphs, charts, photographs, phono-records, microfilm, microfiche, computer printouts, correspondence, handwritten notes, records or reports, bills,

D.T.E. 03-106

### First Set of Information Requests

checks, articles from journals or other sources and other data compilations from which information can be obtained and all copies of such documents that bear notations or other markings that differentiate such copies from the original.

- 6. If any one of these requests is ambiguous, notify the Hearing Officer so that the request may be clarified prior to the preparation of a written response.
- 7. Please serve a copy of the responses on Mary Cottrell, Secretary of the Department, and submit two copies of the responses to Jody M. Stiefel, Hearing Officer.

### REQUESTS

- DTE 1-1 Please refer to the Company's Filing, testimony of Michael J. Sommer at 7. Regarding the under collection of \$27,547, please:
  - a. Provide a breakdown, by month, of the RCS services provided and the expenses incurred that make up the under collection.
  - b. Provide all work orders, invoices and any related work papers for these services.
- DTE 1-2 Please refer to the Company's Filing, Exhibit 3C. Explain in detail the expense increases in the months of January, March, April, and August.